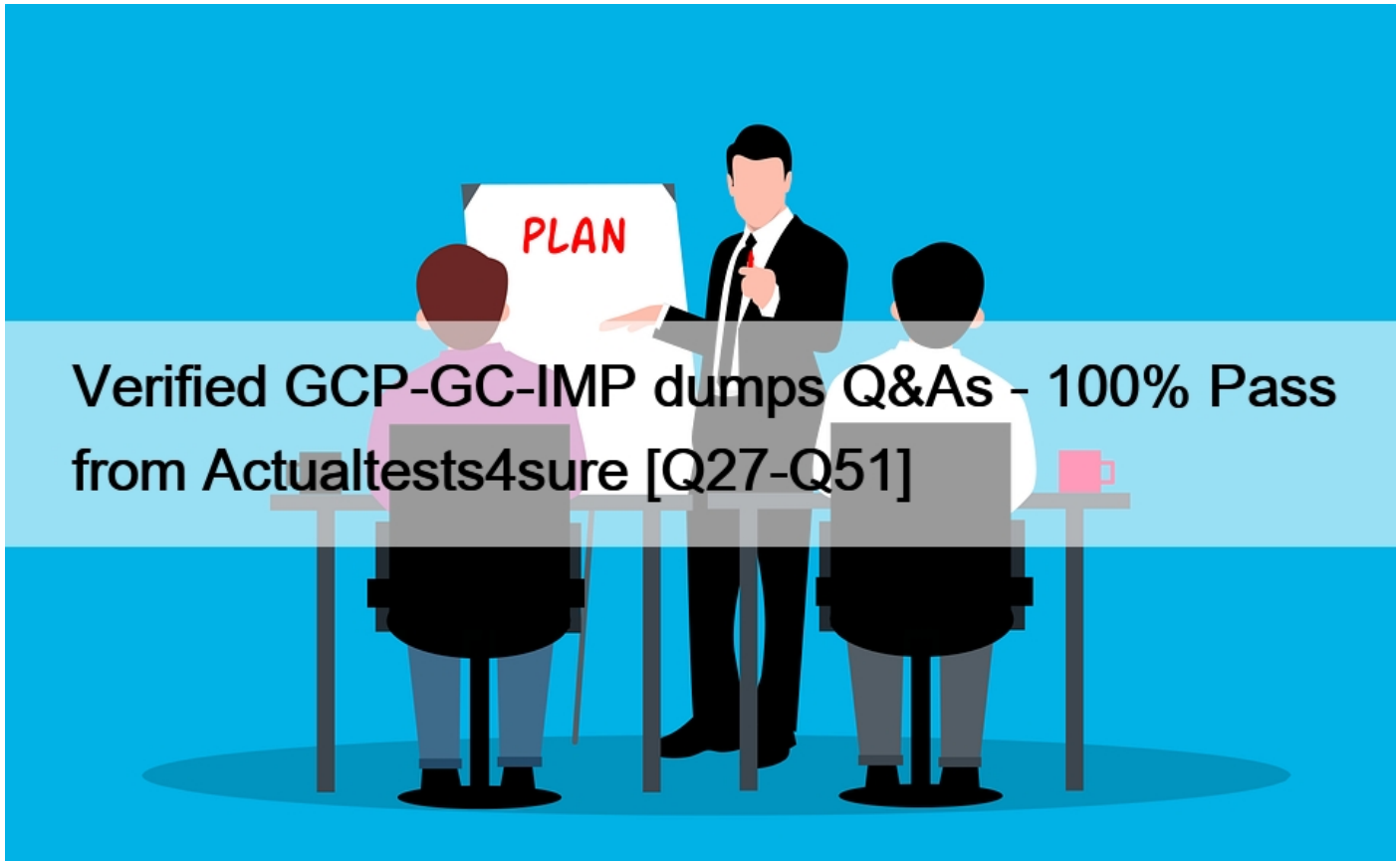


Verified GCP-GC-IMP dumps Q&As - 100% Pass from Actualtests4sure [Q27-Q51]



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To assign extensions to users, you must first

- * Create a pool of extensions.
- * Buy the extension number from the carrier.
- * Add the extension to the dial plan.
- * Assign the extension to the user's phone.

NEW QUESTION 28

You want each group to have a place where they can upload, organize, and share documents and files. Which setting would you click to configure this behavior?

- * Workspaces
- * People
- * Queues
- * Groups

NEW QUESTION 29

Where do you add the list of IP or CIDR addresses allowed or denied access to an External or Phone Trunk?

- * Availability
- * SIP Access Control
- * Outbound
- * Calling

NEW QUESTION 30

How many categories of routing are there in a Call Route under the Call Routing page?

- * 5
- * 2
- * 3
- * 4

NEW QUESTION 31

If you want all your Edges in an Edge group to use the same WebRTC phone trunk, where should you configure that?

- * In the Edges configuration Network Interfaces tab, select Use the following trunks under the Phone Trunks section.
- * In the Edges configuration Network Interfaces tab, select Use the following trunks under the External Trunks section.
- * In the Edge Groups configuration Network Interfaces tab, select Inherit from Edge Group under the Phone Trunks section
- * In the Edges configuration Network Interfaces tab, under the Phone Trunks section, select Inherit from Edge Group and then select WebRTC phone trunk for the respective Edge group.

NEW QUESTION 32

All of the following are steps that must be completed to configure an Edge appliance. EXCEPT.

- * Create a Site
- * Assign the Edge to a Site
- * Configure a trunk
- * Create an Edge Group
- * Associate the network interface
- * Authenticate the Edge
- * Configure the Edge Connectors

NEW QUESTION 33

Which of the following statements are true? (Choose two.)

- * You can view both protocol and media capture logs.
- * You cannot view either type of log file.
- * You can view protocol capture logs but not media capture logs.
- * Media capture logs can be read only with the support of customer care.

NEW QUESTION 34

What type of trunk would you create to connect to an AudioCodes Mediant gateway?

- * External trunk
- * Network interface trunk
- * WebRTC phone trunk
- * SIP phone trunk

NEW QUESTION 35

Which statements are true regarding the role of Designated Contacts? (Choose three.)

- * Designated Contacts provide the first level of support for their organization.
- * Designated Contacts must report any issues to support immediately and let support determine where the issue lies.
- * Designated Contacts must troubleshoot an issue to the point that they determine that the problem does not lie within their responsibility.
- * Designated Contacts are the only people within an organization with access to the Resource Center.
- * Designated Contacts are the only people within the organization who may contact and work with support.

NEW QUESTION 36

You want to have a video chat with Jill and Amelia in the Kayak Guides room. You have clicked on the Open video call icon to initiate the video chat. What else must happen next for the video chat to work?

- * Other participants must also click on the Open video call icon.
- * All participants must click on the Join button in the video chat view.
- * All participants, except the initiator, must click on the Join button in the chat view.
- * Participants automatically placed in the video chat when clicking on the chat room.

NEW QUESTION 37

What Genesys Cloud configuration option provides a way to ensure that phones of a specific make and model are all deployed with the same settings?

- * Managed IP Phones
- * IP Phone Templates
- * Base Settings
- * Default Station configuration

NEW QUESTION 38

Where do you configure the Auto Invite setting to send email invites automatically when users are added?

- * Admin > Account Settings > Organization Settings
- * Admin > Account Settings > Organization
- * Admin > Account Settings > Organization Settings > Settings

NEW QUESTION 39

Where can you add the preconfigured settings of the phones?

- * Admin > Telephony > Phone Management > Calls
- * Admin > Telephony > Phone Management > Phones
- * Admin > Telephony > Phone Management > Base Settings

NEW QUESTION 40

What should you do when a user leaves your organization to maintain high levels of security in the Genesys Cloud product suite?

- * Reset the user's password.
- * Rename the user account.
- * Set the user to Inactive for 30 days, then delete the user account.
- * Create a role for former users and add the user to that role.

NEW QUESTION 41

What is the maximum file size that a user can upload into Genesys Cloud Documents?

- * 10 MB
- * 100 MB
- * 2 GB
- * No Limit

NEW QUESTION 42

You can select multiple files to upload into a workspace in the Documents feature.

- * True
- * False

NEW QUESTION 43

Profiles can contain various types of information about people in your organization. What is one reason that it is important to have employees complete their profile information?

- * Searches performed in the Genesys Cloud suite use information in the profile to return appropriate results.
- * The education information can be verified against the human resources database.
- * The profile information can be used to keep LinkedIn information updated.
- * When employees have free time, they can review biographies of their peers.

Profiles can contain various types of information about people in your organization. What is one reason that it is important to have employees complete their profile information.

NEW QUESTION 44

What type of trunk would you create to connect to an AudioCodes Mediant gateway?

- * External trunk
- * Network interface trunk
- * WebRTC phone trunk
- * SIP phone trunk

NEW QUESTION 45

What type of trunk would you configure to connect to AudioCodes phones?

- * WebRTC phone trunk
- * Phone trunk
- * External trunk
- * Network interface trunk

NEW QUESTION 46

All of the following are steps that must be completed to configure an Edge appliance. EXCEPT .

- * Create a Site
- * Assign the Edge to a Site
- * Configure a trunk
- * Create an Edge Group
- * Associate the network interface

- * Authenticate the Edge
- * Configure the Edge Connectors

NEW QUESTION 47

You can add more than one outbound route to the contact center.

- * True
- * False

NEW QUESTION 48

Where can you add the preconfigured settings of the phones?

- * Admin > Telephony > Phone Management > Calls
- * Admin > Telephony > Phone Management > Phones
- * Admin > Telephony > Phone Management > Base Settings

NEW QUESTION 49

You must work closely with before completing configurations for external SIP trunks.

- * Genesys
- * The Resource Center
- * Your carrier
- * Your designated contact

NEW QUESTION 50

Which button would you click to mute yourself when on a call?

- * Microphone
- * Vertical bars
- * Dialpad
- * Drop-down arrow
- * Phone with down arrow

NEW QUESTION 51

Profiles can contain various types of information about people in your organization. What is one reason that it is important to have employees complete their profile information?

- * Searches performed in the Genesys Cloud suite use information in the profile to return appropriate results.
- * The education information can be verified against the human resources database.
- * The profile information can be used to keep LinkedIn information updated.
- * When employees have free time, they can review biographies of their peers.

Explanation

Profiles can contain various types of information about people in your organization. What is one reason that it is important to have employees complete their profile information.

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