

## 2022 Community-Cloud-Consultant Premium Files Test pdf - Free Dumps Collection [Q99-Q115]



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### Salesforce Community Cloud Consultants (SU18) Community-Cloud-Consultant Exam

Salesforce Community-Cloud-Consultant Exam is related to Salesforce Certified Community Cloud Consultant (SU18) Certification. This exam is suitable for Salesforce Developer and Technical Architects. It validates the ability to implement Community Setup, Community Management, Sharing and Security and the person usually focuses on Administrating or developing in the Salesforce Community Cloud Platform. Consultant, Solution Architect and Salesforce Developer usually hold or pursue this certification and you can expect the same job role after completion of this certification.

### Certification Path

The Salesforce Administrator certification can act as prerequisite for this Community-Cloud-Consultant certification exam.

**NO.99** During a recent review of their partner Community, the Director of Marketing has concerns about the look and feel of the Community template they are using. Which two individual actions should a Community Cloud consultant recommend to address this issue?

- \* Install a lightning Bolt template the AppExchange
- \* Build custom HTML pages according to marketing specifications
- \* Implement a custom theme for the Community
- \* Build Visualforce pages and apply custom CSS

**NO.100** Universal Containers adds e-commerce capability to its Community built on the Napili template. They track customer shipments in a Salesforce custom object. How should the Salesforce Admin expose customer shipment data in Community Builder?

- \* Create a standard page associated to the Shipment object.
- \* Clone an object page and associate it to the Shipment object
- \* Create an object page associated to the Shipment object.
- \* Clone a standard page and associate it he Shipment object.

**NO.101** Universal Containers is launching a Community with the following requirements:

&#8211; Branding requirement is limited to logo and font.

&#8211; Configurable Navigation with the option to navigate to custom objects and records.

&#8211; Access to articles is limited per Date Category Visibility.

Which template should the Salesforce Admin use to build this Community that will natively support these capabilities?

- \* Kokua
- \* Koa
- \* Customer Service (Napili)
- \* Aloha

**NO.102** A global non-profit organization (NPO) needs to build a Community for managing disaster relief efforts. The NPO wants a basic Community with Home and Record Detail pages. As requirements evolve for each region, the Community will be customized to have regional branding and themes with new pages and components.

Which option should the Community Cloud consultant consider first to meet these requirements?

- \* Help Center template
- \* Non-Profit Success Pack template
- \* Salesforce Tabs + Visualforce template
- \* Build Your Own template

**NO.103** Universal Containers creates a Community for their partners. Members of the Community should not be able to participate in discussions with other members. However, users from the same partner should be able to hold discussions amongst themselves. How should the Salesforce Admin meet this requirement?

- \* Deselect Community User Visibility under Sharing Settings
- \* Update the Internal User record to Private under Sharing Settings
- \* Create a sharing group for partner accounts under Sharing Settings
- \* Turn off Portal User Visibility under Sharing Settings

**NO.104** Universal Containers allows Guest users to create cases in the Customer Service Community. The Salesforce Admin is getting feedback that the current case page has unnecessary fields for guest users. How should the Salesforce Admin address this issue?

- \* Create a new Case page in Community Builder and include required fields.
- \* Create a Global Action and update the layout to include required fields.
- \* Create a record type for Guest users and associate to the Case page layout.
- \* Create a custom case page for Guest users and add required fields.

**NO.105** Universal Containers needs to create a Support Community with the following requirements:

- \* Customer and partner users will be members of this community and use the Customer Community and Partner Community License, respectively.
- \* A customer user should be able to see all cases opened for their account, including cases opened by their colleagues.
- \* Customer users must be able to collaborate with all Community users.

What two things should a Salesforce Admin do to accomplish this? Choose 2 answers

- \* Select the Community User Visibility checkbox
- \* Enable Super User access for customer users
- \* Set up Delegated Admin access for customer users
- \* Create a Sharing Set on the Case object

**NO.106** Universal Containers creates a Napili template -based Community for their customers. Due to the company's large knowledge base, the VP of Support is concerned about showing a long list of articles to members when they select a Topic. The list must only contain ten articles. Which standard functionality should a Community Manager use to accomplish this task?

- \* Set the Number of Articles property inside the Page Editor
- \* Update Knowledge Settings inside Setup
- \* Make sure Top Articles for Topics is enabled in Community Management
- \* Add the Top Articles component inside the Community Builder

**NO.107** O: 150

Universal Containers builds a self-service Community. They need to delegate moderation activities (e.g. removing flags) as well as editing and deleting content to certain members.

Which two things should the Salesforce Admin do to meet this requirement? Choose 2 answers.

- \* Assign the Moderate Communities Feeds permission to these members.
- \* Activate a moderation rule for certain members.
- \* Assign the Moderate Communities Files permission to these members.
- \* Activate Allow Members to Flag for certain members.

**NO.108** Unauthenticated users are unable to see some articles on a Universal Containers Community. Universal Containers has articles associated to the Public Knowledge Base channel and Topics associated to the correct data categories.

How should the Salesforce Admin troubleshoot this issue?

- \* Create a new data category specifically for Guest Users to display articles.
- \* Check the Article type permissions on the Guest User profile.
- \* Enable public access for the Community in Setup and the Guest User profile.
- \* Create a Featured Topic in the Community Builder to display articles.

**NO.109** Universal Containers wants its Community users to have the ability to log in using Facebook and Google.

Which set of features should the Administrator use to achieve this goal?

Select one or more of the following:

- \* Custom Lightning Component and Apex Class
- \* Single Sign-on and AppExchange
- \* Auth Provider and Flow
- \* Auth Provider and Registration Handler

**NO.110** Universal Containers plans to build a large-scale Community and expose Leads and Opportunities to their resellers. Universal Containers has the following requirements for their partner account: \* 120,000 partner accounts\* Minimize the number of partner account roles\* Partner account is made up of sales employees and sales managers\* Sales employees only have access to their data\* Sales managers have access to all sales employees data. What are the two most efficient ways for the Salesforce Admin to fulfil these requirements?

Choose 2 answers

- \* Set up partner accounts with two roles
- \* Set up partner accounts with one role
- \* Use sharing rules to grant sales managers access to sales employees' data
- \* Make the sales manager the Super User on the partner account

**NO.111** Universal Containers sets up and publishes a Community. What three things should a Salesforce Admin do to log into the Community and validate the Community features? Choose 3 answers.

- \* Choose Login to the Community as a User from the contact record in Salesforce.
- \* Select the Community from the global header as an internal user.
- \* Preview the Community as a specific Community user in the preview mode of the Community builder.
- \* Log in as a customer to the Community with a Test customer login.
- \* Select a Customer user record and select the Login option.

**NO.112** Universal Containers have launched their Customer Community on the Koa template. Community members have asked your advice for accessing the community on iOS devices, what do you recommend?

- \* IOS users should download the Salesforce1 app and access the community through the Salesforce1 switcher
- \* All users should access a Koa Community via a Desktop browser only
- \* IOS users should download the OneCommunity app where they can use their regular community login credentials to access the Community
- \* Navigate to the community URL in the browser and a mobile experience will be automatically rendered

**NO.113** Universal Containers (UC) wants to collaborate with key members of their strategic Partners on deals and marketing initiatives. Sensitive information needs to be shared with confidence, and major opportunities must be tracked. No other Partners can have visibility to this collaboration. Different UC employees have access to different collaboration efforts.

How should the Administrator meet these requirements?

Select one or more of the following:

- \* Set up Unlisted Chatter groups and make the UC account manager the owner
- \* Set up Private Chatter groups and make the UC account manager the owner
- \* Build a custom Lightning Component and enable the sharing attribute
- \* Configure a Collaboration object with manual sharing

**NO.114** Northern Trail Outfitters launched a Lightning Community. Community members report being unable to view the menu



option to see their work orders. The Salesforce Administrator has validated the following:

- \* The user profile has Read access to the Work Order object.
- \* The user profile has membership to the Community.

What should the Salesforce Administrator verify to troubleshoot this issue?

- \* The Work Order tile is added to Community Workspaces.
- \* The Work Order component is marked publicly viewable.
- \* Work Order is added to the Navigation Menu in Community Builder.
- \* Work Order is added to the Navigation Menu in Administration.

**NO.115** What are the two most efficient ways for the Salesforce Admin to fulfill the following requirements?

Universal Containers plans to build a large-scale Community and expose Leads and Opportunities to their resellers. Universal Containers has the following requirements for their partner account:

- \* 120,00 partner accounts
- \* Minimize the number of partner account roles
- \* Partner account is made up of sales employees and sales managers
- \* Sales employees only have access to their data
- \* Sales managers have access to all sales employees data
- \* Set up partner accounts with two roles.
- \* Set up partner accounts with one role.
- \* Use sharing rules to grant sales managers access to sales employees data.
- \* Make the sales manager the Super User on the partner account.

**Who should take the Community-Cloud-Consultant exam**

Salesforce Community-Cloud-Consultant Exam certification is an internationally-recognized validation that identifies persons who earn it as possessing skilled as a Cloud Consultant. If a candidate wants significant improvement in career growth needs enhanced knowledge, skills, and talents. The Salesforce Community-Cloud-Consultant Exam certification provides proof of this advanced knowledge and skill. If a candidate has knowledge of associated technologies and skills that are required to pass the Salesforce Community-Cloud-Consultant Exam then he should take this exam.

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