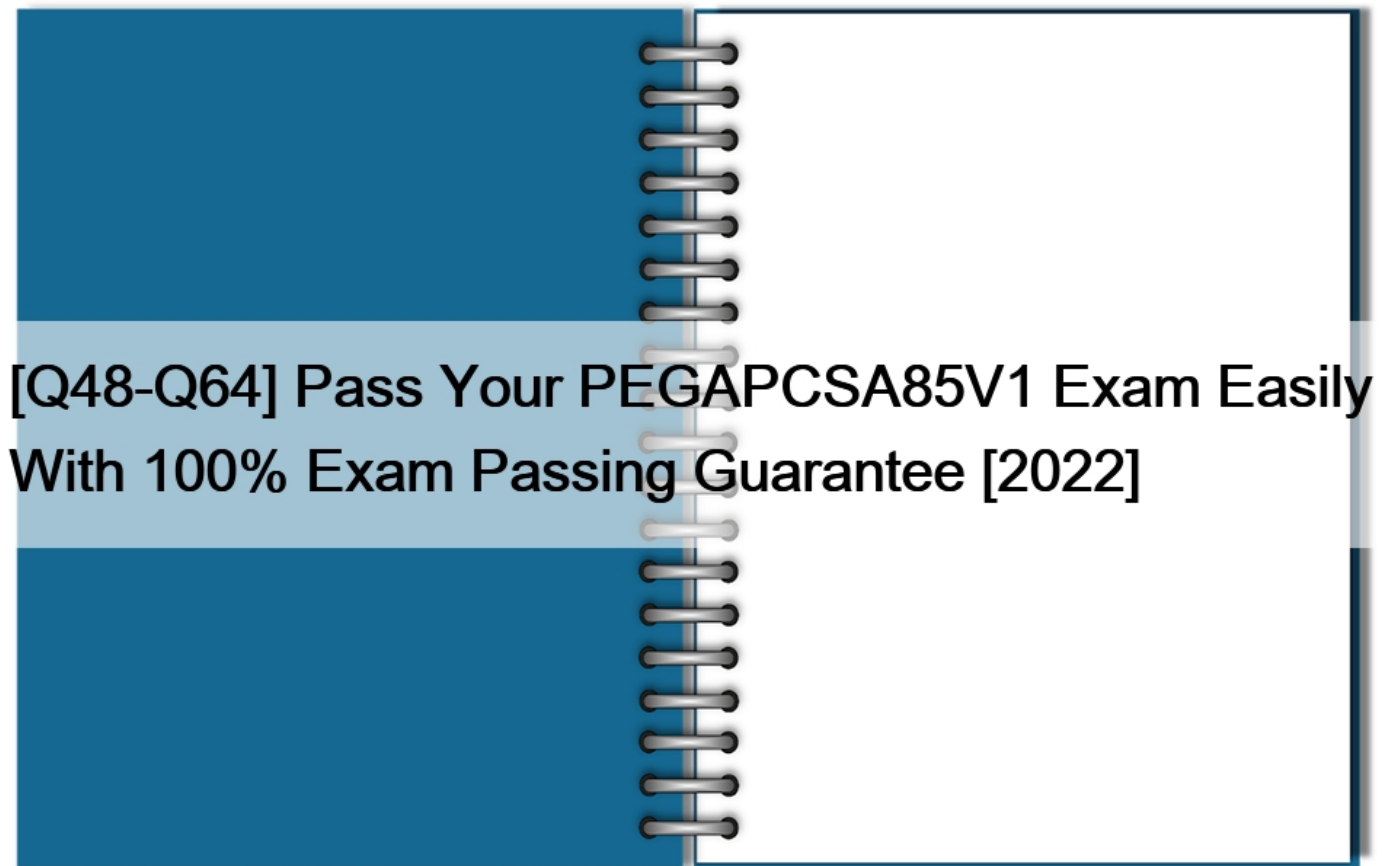


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NEW QUESTION 48

A requirement states: A customer can update an address at any point during case processing by performing the following steps.

1. The customer submits the new address.
2. The application verifies that the address matches postal service requirements.
3. The customer then approves the corrected address. How do you configure this requirement?
 - * Add a button to each assignment to present the customer with a form to submit a new address.
 - * Add an alternate stage to the case life cycle to change the address.
 - * Add a case-wide optional process to the case workflow to perform the address change.
 - * Add a case-wide optional action to the workflow for the address submission.

NEW QUESTION 49

Which two of the following use cases do you implement by using one or more calculated fields? (Choose Two)

- * A sales representative wants to quote the cost of an insurance policy based on selected coverage options.
- * An accountant wants to list the largest order for the last month, for each customer account.
- * A project manager wants to estimate the cost of painting a banquet hall based on labor and materials required.
- * A certification manager wants to determine the number of exams conducted at each testing facility in the current quarter.

NEW QUESTION 50

Identify the two requirements that are satisfied by using a data transform. (Choose two.)

- * Display the same data on multiple user views.
- * Convert integer data to text data.
- * Copy an existing order to a new case.
- * Validate the format of a property value.

NEW QUESTION 51

A customer views a product available in multiple color options. The customer must select only one color for each product.

Which UI control allows a developer to present the user with all color choices at once, without prompting or clicking, while ensuring that the user can only select one of the color options?

- * Radio buttons
- * Text input
- * Drop-down
- * Check box

NEW QUESTION 52

HOTSPOT

In the Answer Area, select the development team member that corresponds to each development task.

Answer Area

<u>Tasks</u>	<u>Development Team Member Role</u>	
	Pega Business Architect	Pega System Architect
Advocates for business users	<input type="radio"/>	<input type="radio"/>
Works with SMEs and stakeholders to understand business needs	<input type="radio"/>	<input type="radio"/>
Designs and configures the application	<input type="radio"/>	<input type="radio"/>
Defines application service level agreements and business rules	<input type="radio"/>	<input type="radio"/>
Contributes technical implementation skills	<input type="radio"/>	<input type="radio"/>

Answer Area

<u>Tasks</u>	<u>Development Team Member Role</u>	
	Pega Business Architect	Pega System Architect
Advocates for business users	<input checked="" type="radio"/>	<input type="radio"/>
Works with SMEs and stakeholders to understand business needs	<input checked="" type="radio"/>	<input type="radio"/>
Designs and configures the application	<input type="radio"/>	<input checked="" type="radio"/>
Defines application service level agreements and business rules	<input checked="" type="radio"/>	<input type="radio"/>
Contributes technical implementation skills	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 53

A stakeholder prefers to group a set of existing actions into a multistep form.

Which work item do you create in Agile workbench to address this change request?

- * Bug
- * Feedback
- * Status
- * User Story

NEW QUESTION 54

To qualify for an instant loan, an applicant must earn a monthly income of at least GBP2000 and cannot exceed GBP20000 in total liability.

How do you enforce these restrictions when requesting an instant loan?

- * Use a Validate rule to call two Edit validate rules: one for income and one for liability.
- * Use two Edit Validate rules: one for income and one for liability.
- * Use a single Validate rule with two conditions: one for income and one for liability.
- * Use UI controls to validate the entries in the income and liability fields.

NEW QUESTION 55

Which statement best describes the business value of delegation?

- * Allows users to direct case processing as dictated by the circumstances of each case
- * Allows business users to contribute to application design by specifying requirements
- * Allows managers to adjust application behavior in production to meet changing business needs
- * Allows stakeholders to approve process improvements to drive operational efficiencies

NEW QUESTION 56

Your online shopping application serves international customers. You need to define a data page that holds currency rates. All users accessing the application need to use the information. The Scope of this Page should be set to_____.

- * Application
- * Requestor
- * Thread
- * Node

NEW QUESTION 57

Which source do you select for a data page that contains the details of single record for a data type?

- * Connector
- * Report definition
- * Data transform
- * Lookup

NEW QUESTION 58

You have been asked to create a pie chart that shows the number of cases each manager has created. A list report contains columns for manager name, case ID, and office. How do you configure the list report in order to create the pie chart?

- * Summarize the manager name column.
- * Group the case ID column.
- * Summarize the case ID column.
- * Group the manager name column.

NEW QUESTION 59

How do you route an assignment so that any available member of the department can perform the task?

- * Route the assignment to a work list.
- * Route the assignment to the admin user ID.
- * Route the assignment separately to all members.
- * Route the assignment to a work queue.

NEW QUESTION 60

HOTSPOT

In the Answer area, identify the type of data measured in each report.

Answer Area

<u>Report</u>	<u>Type of Data</u>	
	Business Data	Process Data
Deliveries per month versus damaged goods	<input type="radio"/>	<input type="radio"/>
Customer support cases handled per month	<input type="radio"/>	<input type="radio"/>
Profit margin by types of goods sold monthly	<input type="radio"/>	<input type="radio"/>
Sales training investment versus annual revenue	<input type="radio"/>	<input type="radio"/>
Average number of days for customer deliveries	<input type="radio"/>	<input type="radio"/>

Answer Area

<u>Report</u>	<u>Type of Data</u>	
	Business Data	Process Data
Deliveries per month versus damaged goods	<input checked="" type="radio"/>	<input type="radio"/>
Customer support cases handled per month	<input type="radio"/>	<input checked="" type="radio"/>
Profit margin by types of goods sold monthly	<input checked="" type="radio"/>	<input type="radio"/>
Sales training investment versus annual revenue	<input checked="" type="radio"/>	<input type="radio"/>
Average number of days for customer deliveries	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 61

You are designing a credit transaction case type and have the following requirement:

Transaction disputes must be resolved within 3 days.

To meet this requirement you need to set the _____ in the service level to 3 days.

- * deadline
- * goal
- * urgency
- * passed deadline

NEW QUESTION 62

You create an application for employees to submit timesheets. Employees enter work, vacation, and sick time for a particular week.

On the entry form, employees see a summary of the total hours entered.

After the employee submits the timesheet, the application displays remaining vacation and sick time for the employee.

To configure the form where users enter hours, select the best configuration option to calculate the total hours for the week.

- * Use a When rule. When the value of any work, vacation, or sick time changes, the total hours change.
- * Use declarative processing. When the value of any work, vacation, or sick time changes, the total hours change.
- * Use procedural processing. When the value of any work, vacation, or sick time changes and the user submits the form, the total hours change.
- * Use a data transform. When the user enters the form, the data transform determines the sum of the work, vacation, and sick time

properties.

NEW QUESTION 63

An online shopping application allows customers to select the item quantity of different goods and add items to the shopping cart. In the shopping cart, the application displays the price for each item type, indicates the quantity of each item type, calculate the total item prices, and calculate the total cost for all items in the shopping cart. The application pulls the price of each item type from a data page that references an external inventory management system. Select two unit tests useful in developing the shopping cart page. (Choose Two)

- * Verify the data page has the correct item prices.
- * Verify the data transform copies the correct value from the data page to the shopping cart page.
- * Verify the price fields are displayed in the correct format.
- * Verify the order total cost property is accurately calculated.

NEW QUESTION 64

You have been asked to create a pie chart that shows the number of employees in each regional office, and the name of the manager in each office. A list report contains columns for Employee Name, Manager Name, and Office. How do you configure the list report to create the pie chart?

- * Group the Employee Name and Office columns.
- * Group the Employee Name column.
- * Summarize the Employee Name and Manager Name columns.
- * Summarize the Employee Name column.

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