

# Get 100% Success with Latest Salesforce Health Cloud Health-Cloud-Accredited-Professional Exam Dumps Sep 05, 2022 [Q37-Q57]

## Get 100% Success with Latest Salesforce Health Cloud Health-Cloud-Accredited-Professional Exam Dumps Sep 05, 2022 The Best Health-Cloud-Accredited-Professional Exam Study Material and Preparation Test Question Dumps QUESTION 37

Which three types of customizations can be managed through the Health Cloud Admin app? (Choose three.)

- \* Patient Card Configurations
- \* Timeline View Configurations
- \* Cross Object Relationships
- \* Household Relationships
- \* Permission Set Assignments

Reference and details below.

### Use the Health Cloud - Admin App

The Health Cloud - Admin app includes a set of tabs where you can customize Health Cloud features to support the ways your organization works with patients or members.

To use the Health Cloud - Admin app in Lightning Experience, go to App Launcher and select **Health Cloud - Lightning Admin**. To use the Health Cloud - Admin app in Salesforce Classic, use the app picker to select **Health Cloud - Admin**.

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#### Cross Object Relationships

Cross-object relationships control which objects and fields appear in the filter selection options when creating patient or member lists.

#### EHR Custom Objects

These tables (EHR Patients, EHR Encounters, and so on) contain data from the source record system related to things like prescriptions, conditions, patients, and immunizations.

#### Patient Card Configurations

Edit the patient card view and add or remove information from EHR or other records.

#### Timeline View Configurations

Add or remove healthcare events from the timeline so that care coordinators have the information they need and can effectively manage patients or members.

## QUESTION 38

An administrator wants to add additional fields to their Provider Search capabilities. Which two objects can they map fields from? (Choose Two.)

- \* Healthcare Practitioner Facility
- \* Care Provider Searchable Field

- \* Person Account
- \* Account
- \* Healthcare Provider

Reference and details below.

## Use Custom Fields to Run Provider Searches

In addition to the many standard fields in the Provider data model, you can also run searches for providers using custom fields based on your business needs. To use your custom fields with Provider Search, you can map them to custom fields in the Care Provider Searchable Field object.

- The custom fields must be in either the `HealthcareProvider` or `HealthcarePractitionerFacility` objects.
- The custom fields must be of the type text, single-select picklist, or multi-select picklist.

1. From Object Manager, use Quick Find to find **Care Provider Searchable Field**.
2. Create a text field to map to the custom field that you want to use in your searches.  
Make a note of the API name you set for this new field.
3. In Setup, use the Quick Find box to find **Care Provider Search Config**.
4. Click **New Care Provider Search Config**.

### QUESTION 39

With regards to Integration/Interoperability, which three statements are true about health cloud? (Choose Three)

- \* The New clinical data model in health cloud is aligned with FHIR R4 standards.
- \* Health cloud supports data exchange with both HL7 and FHIR enabled systems.
- \* Most EHR (Electronic Health Record) data exchange today is still done via legacy HL7 v2 simple application interface.
- \* Health cloud has a FHIR server.
- \* The new clinical data model in Health cloud is aligned with HL7 v2-simple application standard.

### QUESTION 40

How can a Health Cloud administrator change the label 'Patient Card' to 'Member Card' to be more aligned with their specific business terminology and use case?

- \* Go to setup, navigate to Custom Labels, select the 'Patient\_Card\_Header' label, click the 'New Local Translation/Overrides' button, Select the language and enter the new label.
- \* Go to the Health Cloud Admin Home page, select the Patient Card Configuration tab, and click 'New' to add a new configuration for 'Member'.
- \* Go to Setup, navigate to the Patient Card object, and edit the Patient field name.
- \* Edit the page layout where the Patient Card is shown, click on the attributes for the Patient Card component, and edit the name to 'Member'.
- \* The labels that come with the Health Cloud cannot be changed.

### QUESTION 41

How Should Members and Patients be represented during the implementation of Health Cloud? Managers as per the Salesforce recommendation?

- \* Leveraging Person Accounts is the recommended approach to represent members.
- \* The individual Data Model may be used to represent members.
- \* Salesforce recommends using Member Accounts to represent members.
- \* Leveraging Candidate Accounts are the recommended approach to represent members.

#### QUESTION 42

Which three type of basic Patient or Member information is displayed&#8230;&#8230;&#8230;&#8230;.

- \* Primary Care Coordinator
- \* List of Patient/Member Conditions
- \* Gender
- \* Thumbnail of Chatter Photo
- \* Date of Birth and Age

#### QUESTION 43

Which Permission Set Licenses are required to utilize and access Health Cloud feature and functionalities? (Choose two)

- \* Health Cloud for Community
- \* Health Cloud
- \* Health Cloud Platform
- \* Health Cloud Permission Set License
- \* Health Cloud Standard

#### QUESTION 44

The Salesforce Admin for Lake Tahoe Hospital wants to implement Utilization Management. Which two of the listed steps need to be taken during the set-up process? (Choose 2)

- \* Install the Health Cloud Care Request Extensions unmanaged package.
- \* Assign the Health Cloud Permission Set License and Health Cloud Platform Permission Set License to Salesforce Classic users.
- \* Assign the Health Cloud Permission Set License and the Health Cloud Platform Permission Set License to Salesforce Lightning users.
- \* Install the Utilization Management Extensions.

#### QUESTION 45

A Payer Service Cloud org uses Accounts and contacts to model Health Insurance Members. While all teams within the organization Work with all members, only some teams require HC capabilities. What is the recommended best practice for modeling members in HC for this organization?

- \* Only groups needing HC capabilities need to use Person Accounts.
- \* Model as Person Accounts, whether they are using HC capabilities or not.
- \* Account Record Types for existing members can remain as-is. Future members should be created as Person Accounts.
- \* Use the individual model with HC

#### QUESTION 46

The Salesforce administrator for ABC Policies Inc, a Health Care Payer Organization, would like to enable the members to enroll in and out of Care Program multiple times. Where, within Health Cloud Settings, should a Health Cloud administrator make changes to accomplish this requirement?

- \* Program Enrollee Settings
- \* Care Program Settings
- \* Health Cloud Settings
- \* Care Request Settings

Reference and details below.



### QUESTION 47

Which of the following capabilities of the provider search would a customer service Agent use to help payers to find the right provider? (Choose Three.)

- \* Use Provider search in an authenticated community page
- \* Use provider search in an unauthenticated community page
- \* Control the list of the fields displayed in the search panel and search results
- \* Use custom fields defined in healthcare provider and healthcare Practitioner Facility entities as part of the search provider.
- \* Use custom fields defined in any entities within the Provider data model in Health cloud as part of the search component.

### QUESTION 48

How does an administrator display device information on a patient card?

- \* Create an Asset record and create a care registered device record that look up to the patient.
- \* Create a custom field on the EHR\_Patient object with a formula that return the information.
- \* Create a custom field on the EHR\_DeviceRequest object with a formula that return the information.
- \* Create a custom field on the EHR\_MedicalDevice object with a formula that return the information.
- \* Create a custom field on the FilterCondition\_\_c object with a formula that return the information.

### QUESTION 49

Which two fields are required when creating a new care plan task?

- \* owner
- \* problem
- \* Status
- \* Goal
- \* Due Date

### QUESTION 50

Which add-on license enhances Health Cloud to allow you to highlight times when a patient is most likely to attend an appointment ?

- \* Einstein Vision
- \* Einstein Analytics Predictions
- \* Einstein Bots

- \* Einstein Activity Capture

### QUESTION 51

What are the two steps required to create Health care providers for Health program? Choose two

- \* Add NPI for associated provider
- \* Choose associated facility for Care Program.
- \* Add the UPIN
- \* Create Care Program Providers from the App Launcher
- \* Create a care program health care provider with an associated care prgm provider

### QUESTION 52

A Salesforce administrator is migrating a Service Cloud org to Health Cloud and is considering using the Health Cloud Provider data model. Which approach should the administrator take if the Custom Provider Search Lightning component is to be used?

- \* The Provider data model is required for all Service Cloud to Health Cloud migrations, but either the standard or custom search components may be used.
- \* If the Provider data model is used, the standard Health Cloud Provider Search component must be used or extended. Custom search components are not supported.
- \* The current data model with the existing component can be used as well as the Provider data model with either custom search component or the Health Cloud Provider Search component.
- \* The Standard Health Cloud Provider Search component can be used to search either the Health Cloud Provider data model or a custom Provider data model.

### QUESTION 53

A Health Cloud administrator is working on a call center implementation and has to ensure that the phone numbers passing through the CTI settings display the matching contact record via Screen Pop. Which custom metadata type within Health Cloud should the administrator update to achieve this requirement?

- \* Flow Session Setting -> CallCenterFlow
- \* Feature Flag Setting -> CTIDriverSetting
- \* Job Flow Setting -> ConsoleDisplayValue
- \* Health Cloud Setting -> HcFeatureDriver

### QUESTION 54

Which two actions should be completed by health cloud admin in order to leverage the health cloud utilization management capabilities?

- \* Install the health cloud unmanaged package extension
- \* Install the health cloud managed package
- \* Install the health cloud care request extensions managed package.
- \* Assign the health cloud social determinants permission set
- \* Assign the health cloud foundation permission set

Reference and details below.

#### Prepare to Set Up Utilization Management

Before you get started, install and configure Health Cloud.

- \* Install the Health Cloud Care Request Extensions unmanaged package.
- \* Assign the Health Cloud Permission Set License and the Health Cloud Platform permission set license to yourself and your users.

## QUESTION 55

Which credentials are available to track against providers with standard Health Cloud? (Choose two.)

- \* Specialties
- \* Facility Relationship
- \* Business License
- \* Board Certification

Reference and details below.

**Streamline the Credentialing Process.** Seamlessly collect credential data in the self-service application. Capture provider applications with integrated [credential](#) verification and validation rules for mandatory information. Use the extended data model to capture all aspects of provider education, work history, regulatory action, malpractice insurance, specialty, board certification, and award data to allow for comprehensive verification.

For detailed instructions, see the [Vlocity Provider Network Management documentation](#).

## QUESTION 56

Healthcare companies face challenges from a variety of sources. What are three common challenges they could encounter that HC solves for? (Choose 3)

- \* There are not enough Providers for the amount of the Care Requests.
- \* Insufficient funds allocated to Research and Development.
- \* The need to drive sales while reducing cost.
- \* Growing customer expectations for delivery of care everywhere.
- \* Growing demand for a more personalized care experience.

## QUESTION 57

A Salesforce Admin wants to create task within a Care plan that

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In the Health cloud console can be used to create tasks

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- \* Household Tab
- \* Patient List
- \* Timeline Tab
- \* Care Team
- \* Care Plan Page

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