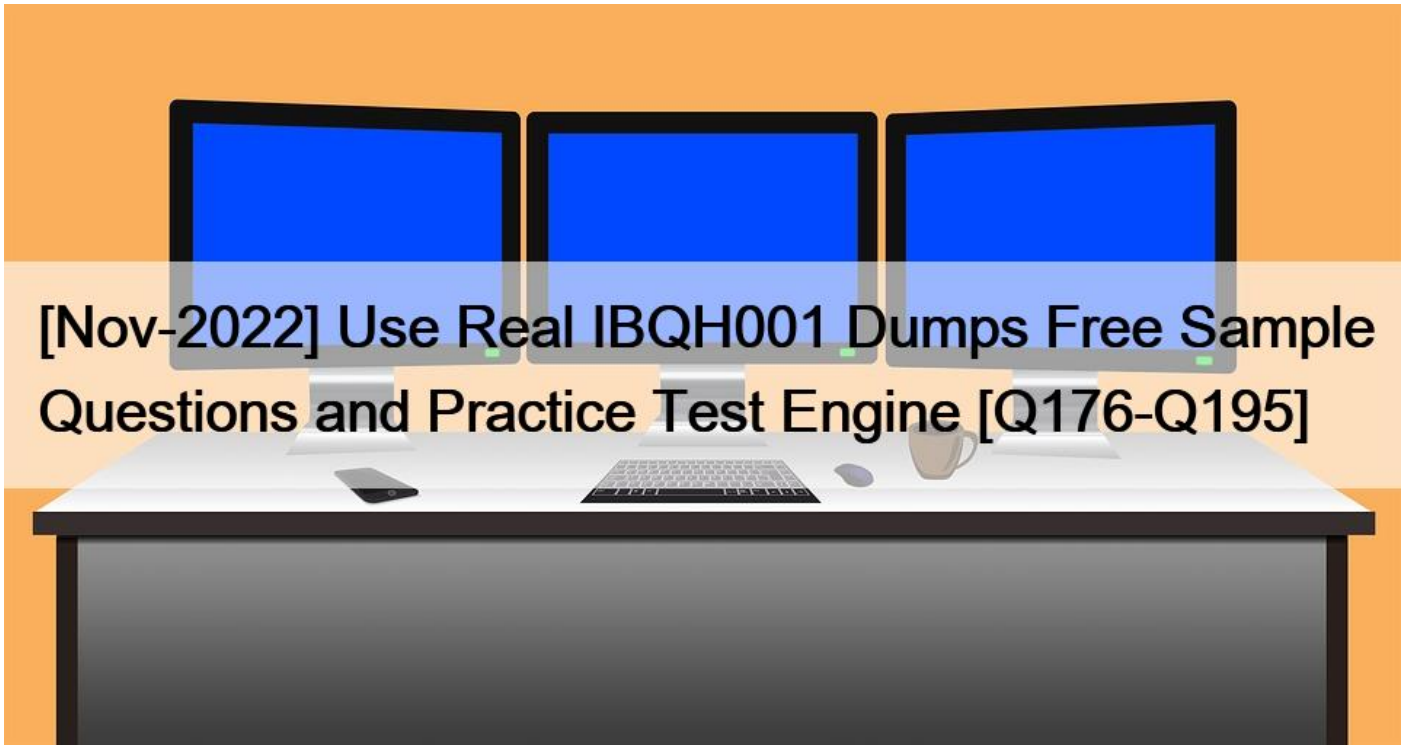


[Nov-2022 Use Real IBQH001 Dumps Free Sample Questions and Practice Test Engine [Q176-Q195]



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IBQH IBQH001 Exam Syllabus Topics:

TopicDetailsTopic 1- Skills in the field of healthcare quality managementTopic 2- Improving healthcare quality managementTopic 3
- Basic quality knowledge in healthcare

Q176. All of the following are true about root cause analysis, except:

- * It is usually conducted after sentinel events.
- * It involves application of process analysis tools such as flow charts and fish bone diagrams.
- * Not all events require root cause analysis.
- * Root cause analysis is a Statistical tool that is used to measure success of an organization.

Q177. A leukemic patient came to the hospital to receive his weekly intravenous dose at the oncology unit. Which of the following practices should be carried out during the preparation of the dose?

- * Sterile field, sterile gloves, surgical mask and routine hand hygiene of the Health Care Worker.
- * Sterile field, sterile gloves, surgical mask , clean gown and aseptic hand hygiene.
- * Clean field, sterile gloves, surgical mask , sterile gown and surgical hand hygiene.
- * Clean field, sterile gloves, surgical mask , clean gown and aseptic hand hygiene.

Q178. The two major advantages of an external audit who is auditing any aspect of the organization is:

- i. Knowledge.
- ii. Bias.
- iii. Objectivity.

IV. Independence.

- * I and II.
- * II and III.
- * III and IV.
- * I and IV.

Q179. In the endoscopy unit, the following remarks are on an audit check list. Which of the following is considered a non-conformity regarding reprocessing of endoscopes?

- * The disinfected endoscopes are stored wet because they may be damaged during drying
- * Stored hanged in a specific cabinet
- * Tap water is used for rinsing the endoscopes after high level disinfection
- * Endoscopy personnel should wear personal protective equipment (including gloves, masks, eye protection, and fluid-resistant gowns or aprons)

Q180. To generate multiple ideas in minimal time, which of the following quality tools should be used?

- * Pareto chart.
- * Affinity Diagram.
- * Multivoting.
- * Brainstorming.

Q181. A patient presenting with crushing central chest pain, was diagnosed to have unstable angina. He refused to receive any medication. The physician should

- * Ignore the patient's will and force him to take the medication
- * Respect the patient's will
- * Deceive the patient and give him the proper medication
- * Ask his family to confirm his will

Q182. The Hospital's largest insurance company has just completed an audit of your quality system. Three major deficiencies were identified, and you risk losing this insurance company if the problems are not corrected. As quality manager the best plan of action is

- * Identifying and correcting the root cause of deficiencies and implementing changes to improve the quality system
- * Reprimanding the employees that cause the deficiencies
- * Waiting until another insurance company finds the same deficiencies, and then form a team to investigate the problems
- * Promising the insurance company that the problems will be corrected

Q183. Labels of hazardous materials must include all of the following information except

- * Identity name of chemical
- * Chemical structure
- * First aid procedures
- * Hazard classification

Q184. Which of the following team types usually select their own leader?

- * Performance improvement.
- * Cross-functional.
- * Virtual.
- * Self-directed.

Q185. Data is used to

- * Make decisions
- * Be analyzed and converted to information
- * Draw conclusions about processes or outcomes
- * Make judgments

Q186. In which of the following techniques does the team leader not ask team members about their preference of potential resolution options?

- * Voting
- * Brainstorming
- * Nominal group technique
- * Consensus

Q187. The main goal of measurement in performance improvement projects is to

- * Ensure consistent outputs and decrease variation of care
- * Collection of data to indicate actual performance
- * Establish benchmarks
- * Collect data to indicate the necessity for redesign of the process

Q188. In which organization structure are conflicting demands placed upon middle management?

- * Flat organization
- * Vertical organization
- * Horizontal organization.
- * Matrix organization.

Q189. All of the following are considered a medical error except

- * Inaccurate diagnosis
- * Incomplete diagnosis
- * Inaccurate treatment of a disease
- * Drug allergy

Q190. All the following are organizations that accredit healthcare facilities except:

- * JCAHO.
- * OSHA.
- * COLA.
- * HFAP.

Q191. Asking one of the team members to present the quarterly presentation in front of the board of directors of your hospital is considered which type of employee motivator:

- * Autonomy.
- * Recognition.
- * Respect.
- * Salary.

Q192. The available exit routes in a workplace should be more than

- * 5
- * 4
- * 3
- * 1

Q193. When motivating the work force, a leader should not take which of the following actions?

- * Increased employee involvement and teamwork
- * Encouragement of team competition
- * Development of interesting work
- * Open communication channels

Q194. The most likely person to act as a change agent for organizational change is

- * The technical manager
- * An outside consultant
- * The CEO
- * Quality champion

Q195. Who is the ultimate recipient of quality improvement projects results in healthcare facilities?

- * Top management.
- * Healthcare workers.
- * Patients.
- * Payers.

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