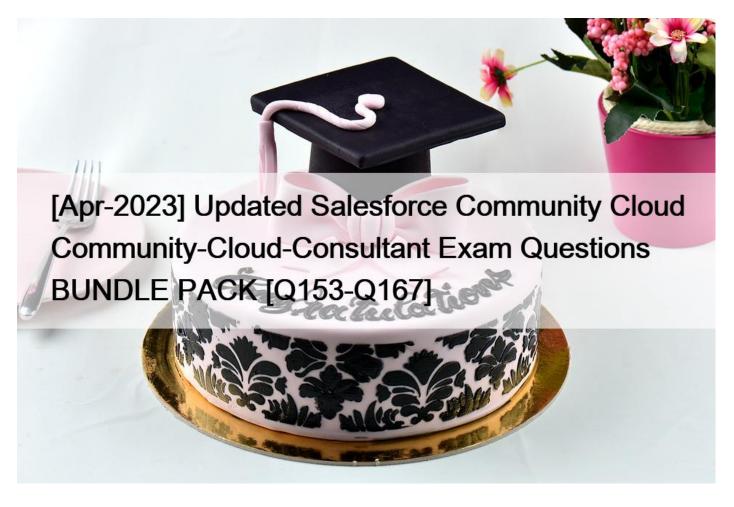
[Apr-2023 Updated Salesforce Community Cloud Community-Cloud-Consultant Exam Questions BUNDLE PACK [Q153-Q167



## [Apr-2023 Updated Salesforce Community Cloud Community-Cloud-Consultant Exam Questions BUNDLE PACK Master The Salesforce Content Community-Cloud-Consultant EXAM DUMPS WITH GUARANTEED SUCCESS!

## Who should take the Community-Cloud-Consultant exam

Salesforce Community-Cloud-Consultant Exam certification is an internationally-recognized validation that identifies persons who earn it as possessing skilled as a Cloud Consultant. If a candidate wants significant improvement in career growth needs enhanced knowledge, skills, and talents. The Salesforce Community-Cloud-Consultant Exam certification provides proof of this advanced knowledge and skill. If a candidate has knowledge of associated technologies and skills that are required to pass the Salesforce Community-Cloud-Consultant Exam then he should take this exam.

**Q153.** Universal Containers (UC) is implementing a self-service Community. UC has a high volume of customers with complex hierarchies. The majority of UC customers have multiple Accounts and frequently add new Accounts.

Universal Containers wants customers to be able to create new Accounts and Contacts on their own.

Which two license types should UC's Salesforce Administrator recommend? (Choose two.)

- \* Customer Community Login
- \* Customer Community
- \* Customer Community Plus Login
- \* Customer Community Plus

Q154. Universal Containers is leveraging Salesforce Files and needs to make it available to customer Community users.

Which users will be able to edit and delete Salesforce Files based on their license?

- \* Users with the High Volume Customer Portal license.
- \* Users with the Customer Community license.
- \* Users with the Lightning External App license.
- \* Users with the Customer Community Plus license.

**Q155.** Universal Containers creates a Community for their partners. Members of the Community should not be able to participate in discussions with other members. However, users from the same partner should be able to hold discussions amongst themselves. How should the Salesforce Admin meet this requirement?

- \* Deselect Community User Visibility under Sharing Settings
- \* Update the Internal User record to Private under Sharing Settings
- \* Create a sharing group for partner accounts under Sharing Settings
- \* Turn off Portal User Visibility under Sharing Settings

**Q156.** Your company is using the Napili template and is expanding internationally and now requires your Community to support multiple languages what steps should you take to support this in your community?

- \* Multiple community languages are not supported5. Enable the Language Picker in the Community Builder and select the supported languages in Community Settings
- \* Select the available languages in the Setup Menu and drag the Language Picker onto the Community Template
- \* Enable Community Language Picker in the setup menu and select the supported languages in the Community Builder
- \* Enable the Language Picker in the Community Builder. Salesforce will automatically present a list of supported languages

**Q157.** The product marketing team is revising its product data sheets and FAQ documentation to support major upgrades across the product line. Preliminary analysis shows the new articles have fewer views in the Partner and Customer Communities than expected.

What are three ways to increase the visibility of these Knowledge articles? (Choose three.)

- \* Use the Featured Topics component to promote the topics related to these new articles.
- \* Place hotlink URLs to these topics in the header component.
- \* Use the Recommendations component to promote specific articles to defined groups of users (Channels).
- \* Make sure that the right fields in the Knowledge object are indexed to improve results in the Universal Search component.
- \* Create a new navigational topic for "New Products" and make sure the new articles are assigned to that topic.

**Q158.** Northern Trail Outfitters launched a Community using the Customer Service template. Community users have requested quick access to the Projects custom object in the Community navigation. The Community user profile has Read access on this object. Which three actions should a Community Cloud consultant take to fulfil this request?

## Choose 3 answers

Add a menu item to the Navigation Menu component

Define an External URL menu item type pointing to the Project list page Select the list view that appears on the Project landing page Create a web tab for the Project object through Tabs in Setup Define a Salesforce Object menu item type for the Project object \* Expert the Customer Community template in the Builder Settings

\* Export the Customer Community template in the Builder Settings

- \* Select the created Bolt solution in the Community Creation wizard
- \* Select the created Bolt solution in the Builder Themes
- \* Define the name, images, and features of the template
- \* Export the Customer Community using Site.com Studio

Q159. Universal Containers uses Community to grant customers secure access to their accounts, orders, and invoices.

All customers are on a Customer Community License. Universal Containers needs to grant a subset of their customers, known as affiliates, access to other customer Accounts. How should a Salesforce Admin fulfill these requirements?

- \* Leverage the Account team to grant affiliates access to the Account.
- \* Use Apex without sharing to control affiliates' access to the Account.
- \* Create a public group for affiliates and grant Account access using sharing rules.
- \* Add a Sharing Set on the Account associated to the Affiliate profile.

**Q160.** Universal Containers recently built a Community for their customers. They would like to allow access Of files maintained in their Sharepoint Online with customers. Which Salesforce feature should the Salesforce Admin recommend?

- \* Content Library
- \* Files Connect
- \* Files Sync
- \* Chatter and Files

Q161. Universal Containers needs to create a Support Community with the following requirements:

\* Customer and partner users will be members of this community and use the Customer Community and Partner Community License, respectively.

\* A customer user should be able to see all cases opened for their account, including cases opened by their colleagues.

\* Customer users must be able to collaborate with all Community users.

What two things should a Salesforce Admin do to accomplish this? Choose 2 answers

- \* Select the Community User Visibility checkbox
- \* Enable Super User access for customer users
- \* Set up Delegated Admin access for customer users
- \* Create a Sharing Set on the Case object

**Q162.** A Salesforce Admin at Universal Containers needs an efficient way to update the colour palette in their newly created Community.

What three things should the Salesforce Admin do to brand this Community using Community Builder?

Choose 3 answers.

- \* Upload the Universal Containers logo image to create a custom color palette.
- \* Choose colors for the text and border elements.
- \* Adjust the colour palette from the Salesforce1 mobile app.
- \* Apply a colour scheme that isappropriate for the template all at once with the colour palette.
- \* Submit a URL reference of a site where the colour palette will be matched automatically.

**Q163.** Universal Containers needs to add a page to their Customer Service Template-based Community. Authors will manually add the content to the page. What should be the first step to add this page to the site?

Select one or more of the following:

- \* Create an object page
- \* Clone a standard page
- \* Clone an object page
- \* Create a standard page

Explanation

types will enforce username uniqueness across

**Q164.** You are planning to launch a Customer community and many of your customers are active on Facebook and Twitter. What are the steps to enable Social Sign on in Salesforce Communities?

\* Go into the Community Manager >> Settings >> Login and select which social networks you wish to allow for authentication.

\* Select OpenID Connect from the Auth Provider Options in the Setup Menu and then go into Community Builder to enable them

\* Select Facebook and Twitter from the pre-built connectors under Auth Providers within the setup menu and then go into Community Manager to enable them

\* Download the Social Signon Lightning Component for each social network and then configure them in the Community Builder

\* Select Facebook and Twitter from the pre-built connectors under Auth Providers within the setup menu and then go into Community Builder to enable them

Q165. Universal Containers builds a partner community for their dealers.

They set up the partner account with two roles to represent sales employees and their managers.

After going live, the dealerships inform Universal Containers that they need a CEO type of access for specific users who need to access all of the data on the parner account. How should the Salesforce admin fulfil this requirement?

Select one or more of the following:

- \* Promote the CEO partner user to delegated admin on the partner account
- \* Assign Super User access to the CEO partner user on the Contact page
- \* Add a third role to the partner account hierarchy for the CEO partner user
- \* Make the CEO partner user the owner of the partner account

Q166. Universal containers houses their order information in their legacy backend systems.

Customers need to see their orders from the back office in their customer-facing Community.

– The existing Salesforce org (which hosts the community) has integration with the backend legacy system using Salesforce Connect

– Customer users only need to see their orders in the Community – Orders are currently public read-only

– Customer users need to access fields that are already part of the existing integration What two things should do Salesforce Admin do to meet these requirements? Choose 2 answers

- \* Leveraging existing integration with the legacy system
- \* Set the external users' organisation wide defaults to private for external order objects
- \* Creating a new integration with the legacy system for customer users
- \* Update the customer user profile and given the "view all" permission on the integration object

Q167. Northern Trail Outfitters launches a Partner Community using Salesforce tabs and Visualforce. Opportunities needs to be the

selected tab for the Community user.

What should Salesforce Admin do to fulfill this request?

- \* Set the Opportunity tab as the first tab in the selected tabs in Community Management.
- \* Configure Opportunity as the default landing page in Community Settings in Setup.
- \* Enable the Opportunity page as the landing page on the Community user guide.
- \* Set the Opportunity object page as the landing page in the Community Builder.

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