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Get The Important Preparation Guide With CIS-HR Dumps Get Totally Free Updates on CIS-HR Dumps PDF Questions QUESTION 27

When does the HR Template populate information on the HR Case form?

- * When the Opened for person is selected
- * When the Assignment group is selected.
- * When the HR Case Type is selected.
- * When the HR service is selected on the HR Case Creation form.

Explanation/Reference: https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/human-resources/task/configure-hr-case-template.html

QUESTION 28

HR Profiles may be created for multiple employees using conditions and criteria in which module?

- * Create Human Resources Profile
- * Create new Case
- * Generate HR Profiles
- * Bulk Cases

Explanation/Reference: https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/human-resources/task/t_GenHRProfile.html

QUESTION 29

What role is required to access the modules in the HR Integrations application?

- * HR Lifecycle Event Case Writer [sn_hr_le.case_writer]
- * HR Core Profile Reader [sn_hr_core.profile_reader]
- * Admin [admin]
- * HR Integrations Admin [sn_hr_integrations.admin]

QUESTION 30

What role is required, at a minimum, to view confidential HR Profile data?

- * HR Admin [sn_hr_core.admin]
- * HR Basic [sn_hr_core.basic]
- * LE Admin [sn hr le.admin]
- * HR Manager [sn_hr_core.manager]

Explanation/Reference: https://docs.servicenow.com/bundle/orlando-hr-service-delivery/page/product/human-resources/concept/c_HRProfileSecurity.html

QUESTION 31

How can fields for a specific HR Service be displayed on the New Case Creation page?

- * HR Service-specific fields cannot be added to the New Case Creation page
- * Using the Case Creation Service Configurations
- * Using the Case Options field on the HR Service
- * Using the HR Criteria module

QUESTION 32

What determines if a user can view a Knowledge article?

- * Can/Cannot Read User Criteria
- * Can/Cannot Contribute User Criteria
- * HR Criteria
- * ACL Rules

 $Explanation/Reference: \ https://docs.servicenow.com/bundle/newyork-servicenow-platform/page/product/knowledge-management/task/t_SelectUCArticle.html$

QUESTION 33

Who can generate the PDF document on an active HR Case?

- * Only the Assigned to person
- * Only the Subject Person's manager
- * Only an HR manager
- * Only the employee

QUESTION 34

If the HR Administrator has only been given the HR Admin [sn_hr_core.admin] role, what additional role is necessary for them to configure all aspects of the Employee Document Management application?

- * Employee Document Management Writer[sn_hr_ef.document_writer)
- * Employee Document Management Reader[sn_hr_ef.document_reader]
- * EF Admin [sn hr ef.admin] role
- * No additional roles are needed

Explanation/Reference:

QUESTION 35

The ServiceNow SIM methodology is based around what generic methodologies?

- * Waterfall and Rapid Application Development (RAD)
- * Agile and Waterfall
- * Prince
- * Scrum and XP

QUESTION 36

When gathering requirements for HR Services, it is best to begin by defining the Service then working upwards, categorizing in progressively more detail.

What are the basic categories used?

- * HR Service, Topic Detail, COE.
- * HR Service, Topic Category, Activity Category, Activities, COE.
- * HR Service, Topic Category, COE.
- * HR Service, Topic Detail, Topic Category, COE.

Explanation/Reference: https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/human-resources/concept/hr-service-categorization.html

QUESTION 37

When an employee completes a questionnaire on an Employee Form, on which table does the system store their answers?

- * Form [sys_ui_form]
- * Metric Result [asmt_metric_result]
- * Question Answer [question_answer]
- * HR Case [sn_hr_core_case]

Explanation/Reference: https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/human-resources/concept/employee-form-configuration.html

QUESTION 38

A user with only the HR Admin [sn_hr_core.admin] role can save and modify which copies of existing reports?

- * All
- * Global
- * Group
- * Personal

QUESTION 39

If an HR Services needs to be accessible to employees on the Employee Service Center, what field must be completed on the HR Service?

- * Checklist
- * Fulfiller Instructions
- * Lifecycle Event type
- * Record Producer

Explanation/Reference: https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/human-resources/task/configure-hr-service.html

QUESTION 40

The HR Case [sn_hr_core_case] table is an extension of what?

- * Incident table
- * Case table
- * Task table
- * Lifecycle Events table

Explanation/Reference: https://docs.servicenow.com/bundle/orlando-hr-service-delivery/page/product/human-resources/reference/components-installed-with-case-and-knowledge-management.html

QUESTION 41

When creating a PDF Document template, the Document revision field must be completed. How does the system determine which documents are available to be selected for this field?

- * You must be a member of the Owning Group for the Managed Document
- * All Documents are visible
- * Your group memberships and the Document owner field on the Managed Document record
- * You must have created the Managed Document record

 $Explanation/Reference: \ https://docs.servicenow.com/bundle/orlando-hr-service-delivery/page/product/human-resources/task/PDFTemplate.html$

QUESTION 42

What is the minimum role required to access the HR Properties module?

- * HR Manager [sn_hr_core.manager]
- * LE Admin [sn_hr_le.admin]
- * Admin [admin]
- * HR Admin [sn_hr_core.admin]

 $Explanation/Reference: https://docs.servicenow.com/bundle/orlando-hr-service-delivery/page/product/human-resources/task/t_HRProperties.html$

QUESTION 43

In the Create Bulk Cases module, which Filter by options are available in the dropdown? (Choose four.)

- * Document Template
- * Upload File
- * HR Service Template
- * User Criteria
- * HR Template
- * HR Profiles
- * HR Criteria

QUESTION 44

How many User Criteria Records may be applied to a single KB or KB Article?

- * Only two
- * Only three
- * Unlimited
- * Only one

Explanation/Reference: https://hi.service-now.com/kb_view.do?sysparm_article=KB0550924

QUESTION 45

The HR Admin [sn_hr_core.admin] role allows the user to add members to groups. What additional role is needed for an HR Admin to remove users from groups?

- * User Admin [user_admin]
- * User Writer [user_writer]
- * User Reader [user_reader]
- * HR User Admin [hr_user_admin]

QUESTION 46

What type of information does the HR Profile contain?

- * Personal employee data
- * Group membership and role information
- * User login and department information
- * A user's password

QUESTION 47

How can an HR Administrator or Content writer limit which employees will see content on the Employee Service Center?

- * All employees will see the same information
- * Client roles automatically limit what is visible to employees
- * Using User Criteria
- * Using HR Criteria

Explanation/Reference: https://docs.servicenow.com/bundle/kingston-hr-service-delivery/page/product/human-resources/task/CreateModHRContType.html

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