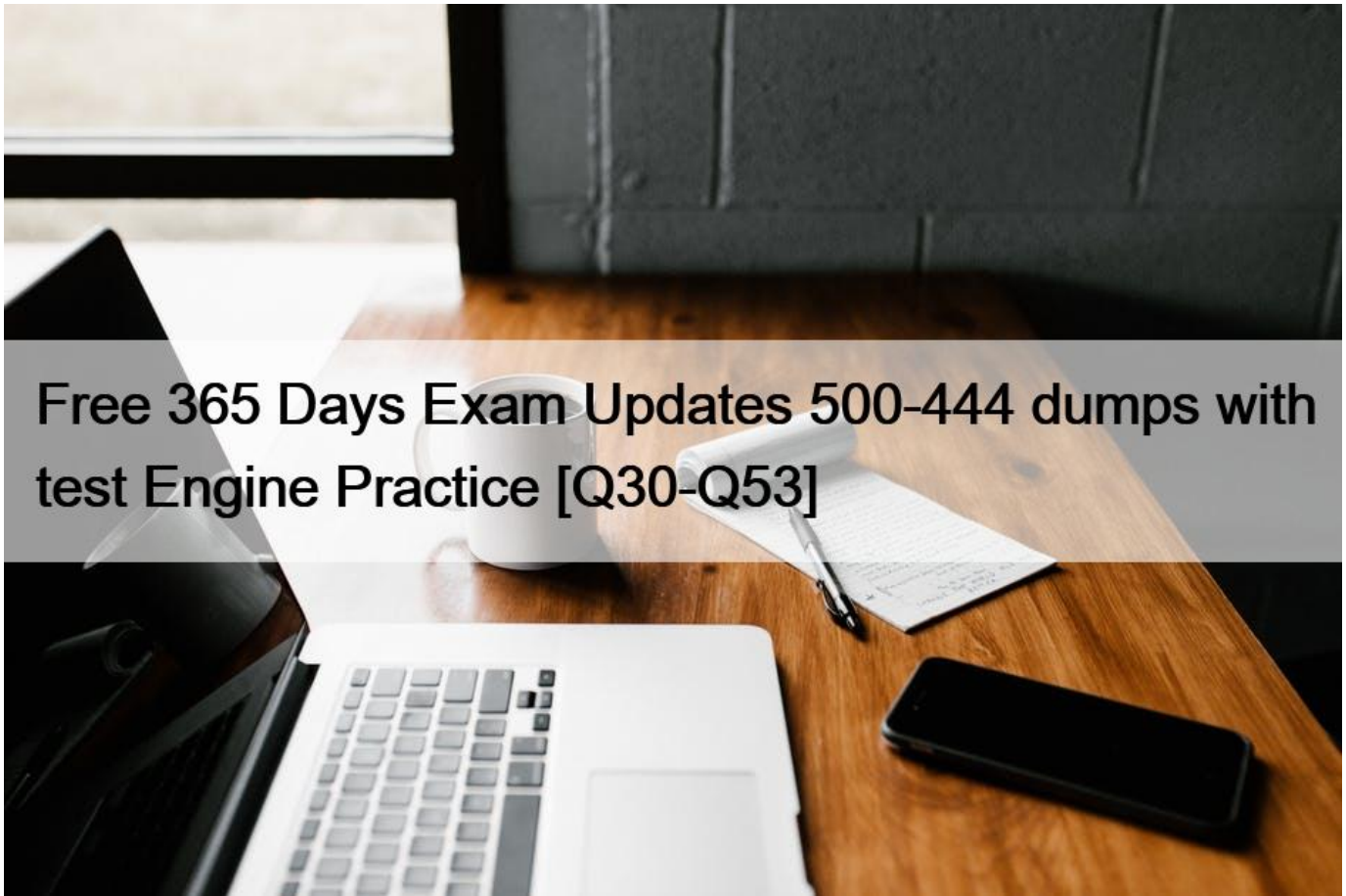


Free 365 Days Exam Updates 500-444 dumps with test Engine Practice [Q30-Q53]



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Cisco 500-444 certification exam is a valuable credential for professionals looking to advance their careers in the contact center industry. 500-444 exam covers a wide range of topics and requires in-depth knowledge and skills to successfully pass. As the demand for contact center solutions continues to grow, businesses are seeking professionals with specialized skills in implementing and troubleshooting Cisco Contact Center Enterprise solutions.

Cisco 500-444 certification exam is ideal for IT professionals who have experience with Cisco Unified Contact Center Enterprise (UCCE) and need to expand their knowledge and skills to include CCE. 500-444 exam is also suitable for individuals who are new to Cisco technology but have a strong background in IT infrastructure and networking. Cisco Contact Center Enterprise Implementation and Troubleshooting certification validates the candidate's ability to implement and troubleshoot CCE solutions, enabling them to support their organization's customer service strategy and ensure that their customers have a positive experience. Overall, passing the Cisco 500-444 certification exam is an excellent way for IT professionals to enhance their career prospects and demonstrate their expertise in Cisco technology.

NEW QUESTION 30

What defines the DialPlan on a Cisco Voice Gateway/CUBE?

- * ATR
- * voice-class
- * Voip voice
- * Dial-Peers

NEW QUESTION 31

Which keytool command lists certificates in the cacerts file?

- * keytool -list -showinfo
- * keytool -list -keystore cacerts
- * keytool -list cacerts
- * keytool -list -alias

The command keytool -list -keystore cacerts can be used to list certificates in the cacerts file. This command will display information about the certificates in the cacerts file, including the certificate's alias, owner, issuer, and validity period. This command can be used to verify the certificates that are used for authentication and secure communication. Reference:

<https://docs.oracle.com/cd/E19509-01/820-3503/gghji/index.html>

NEW QUESTION 32

What must be enabled on the CUIC server for CUIC reports to show up in Finesse?

- * PROXY
- * Cross Origin Resource Sharing (CORS)
- * Hazelcast
- * JSONP

Explanation

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cust_contact/contact_center/pcce/pcce_12_5_1/release/g

NEW QUESTION 33

What are two tasks of a PCCE initialization under Unified CCE PG? (Choose two.)

- * Creates the CUCM Peripheral Gateway (PG) with the CUCM PIM.
- * Creates just VRU PG; VRU PIMs need to be added manually.
- * Creates the Media Routing PG (MR PG) with three MR PIMs.
- * Downloads JTAPI from the Unified Communications Manager and installs it on the Unified CCE PG.
- * Downloads JTAPI from the Unified Communications Manager, but manually need to be installed in the Unified CCE PG.

NEW QUESTION 34

What are two components of Cisco VOS? (Choose two.)

- * Finesse
- * CCE
- * CUIC
- * CVP
- * ECE

NEW QUESTION 35

Which two descriptions apply to UC on UCS Spec Based? (Choose two.)

- * may be available as a packaged offer such as the Cisco Business Edition 7000 Platform
- * VMware vCenter is required
- * defined as Rule Based
- * defined as Configuration Based
- * VMware vSphere is optional

NEW QUESTION 36

What is used to build VXML applications?

- * Configuration Manager
- * PCCE Web Administration Manager (S.P.O.G)
- * Call Studio development platform
- * Script Editor tool

Call Studio is the development platform used to build VXML applications. It is a graphical development environment that allows developers to quickly build and deploy voice applications using drag-and-drop components. Call Studio comes with a suite of tools and components that allow developers to create interactive voice applications that can respond to user input and make decisions based on the input. Reference: <https://www.cisco.com/c/en/us/products/unified-communications/call-studio/index.html>

NEW QUESTION 37

Which three modes can implement single sign-on in PCCE? (Choose three.)

- * Non-SSO
- * SSO
- * IdS
- * IdP
- * SAML
- * Hybrid

SSO – Enable all agents and supervisors in the deployment for SSO.

Hybrid – Enable agents and supervisors selectively in the deployment for SSO. …

Non-SSO – Continue to use existing Active Directory-based and local authentication, without SSO.

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cust_contact/contact_center/pcce/pcce_12_6_1/maintenance/guide/pcce_b_features-guide-1261/pcce_b_features-guide-1261_chapter_01110.html

NEW QUESTION 38

Which account does PCCE wizard use for logins to access the appropriate server and enable interfaces, databases, and protocols?

- * Setup login
- * Windows login
- * Local administrator login
- * Service Account login

The PCCE wizard uses a Service Account login to access the appropriate server and enable interfaces, databases, and protocols. This Service Account is a Windows account that has specific privileges, such as the ability to access the server and configure the various components of PCCE. The other options, Setup login, Windows login, and Local administrator login, are incorrect.

NEW QUESTION 39

What are the Active and Configured agent counts for the 2K deployment model?

- * 2K/4K
- * 2K / 8K
- * 2K/10K
- * 2K/12K

For the 2K deployment model, the Active and Configured agent counts are 2K/4K. This means that there are 2,000 Active agents and 4,000 Configured agents. The Active agents are those agents who are currently logged in and working on the system, while the Configured agents are those agents who have been set up on the system but are currently not logged in. Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucce/unified_cca/10_5_1/ccuf_b_unified-cca-105-deployment/ccuf_b_unified-cca-105-deployment_chapter_01001.html

NEW QUESTION 40

What are two functions of the Cisco CiscoCertUtil tool? (Choose two.)

- * is supported on servers running Linux Server
- * generates certificate signing requests (CSR)
- * generates self-signed certificates in the PEM format, which is an X509 extension
- * creates a log file pertaining to the operations that it performs for troubleshooting
- * validates any certificate

The Cisco CiscoCertUtil tool is a command-line utility that can be used to generate Certificate Signing Requests (CSRs), generate self-signed certificates in the PEM format (which is an X509 extension), validate any certificate, and create a log file pertaining to the operations that it performs for troubleshooting. This can be useful for troubleshooting any issues that may arise when generating or validating certificates. Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucme/command/reference/cme_cr21/cme_cr21_3_2_3.html

NEW QUESTION 41

Which signed certificate is less administration in environments with many servers, such as CCE?

- * Self-signed
- * Certificate Authority (CA)
- * 3rd party signed
- * Security Authority (SA)

NEW QUESTION 42

Which mode can be used to display data flow in the Script?

- * Edit Mode
- * Monitor Mode
- * Quick Edit Mode
- * Browse Mode

NEW QUESTION 43

Which team is responsible for ensuring that servers designated for use by CCE VMs meet these requirements, including but not limited to Storage System Performance and IOPS (Input/Output Operations Per Second) Requirements?

- * Design team
- * Deployment team
- * Support Team

* Sales team

The Deployment team is responsible for ensuring that servers designated for use by CCE VMs meet the requirements for Storage System Performance and IOPS. This includes verifying that the server hardware meets the specified requirements, such as the number of drives, drive size, and RAID configuration. Additionally, the Deployment team must ensure that the server meets the required IOPS, which is determined by the server type, storage system configuration, and workloads.

NEW QUESTION 44

What are two tasks of a PCCE initialization under Unified CCE PG? (Choose two.)

- * Creates the CUCM Peripheral Gateway (PG) with the CUCM PIM.
- * Creates just VRU PG; VRU PIMs need to be added manually.
- * Creates the Media Routing PG (MR PG) with three MR PIMs.
- * Downloads JTAPI from the Unified Communications Manager and installs it on the Unified CCE PG.
- * Downloads JTAPI from the Unified Communications Manager, but manually need to be installed in the Unified CCE PG.

NEW QUESTION 45

What are two ways to deploy security certificates in CCE? (Choose two.)

- * Certificate Authority (CA)
- * 3rd party signed
- * Security Authority (SA)
- * Digitally signed
- * Self-signed

NEW QUESTION 46

Which keytool command lists certificates in the cacerts file?

- * keytool -list -showinfo
- * keytool -list -keystore cacerts
- * keytool -list cacerts
- * keytool -list -alias

NEW QUESTION 47

Which two certificates need to be uploaded to VOS servers for CA Signed certificate management? (Choose two.)

- * CA Certificate:tomcat
- * CA Signed Certificate from CSR Request:tomcat
- * 3rd party signed Certificate
- * CA Certificate:tomcat-trust
- * CA Signed Certificate from CSR Request:tomcat-trust

NEW QUESTION 48

Which sync is triggered when an administrator performs any create, update, or delete operation on a specific configuration item?

- * Automated differential
- * Push
- * Manual differential
- * OnDemand

The sync that is triggered when an administrator performs any create, update, or delete operation on a specific configuration item is Push. Push is a synchronization method that allows administrators to trigger synchronization of changes to a specific configuration

item, such as a device or service, and to any related configuration items. Push synchronization is triggered immediately, and can be used to quickly synchronize all changes to a specific configuration item.

References: [1]

https://www.cisco.com/c/en/us/td/docs/net_mgmt/network_automation_and_programmability/one_plus/b_one_plus_getting_started/b_one_plus_getting_started_chapter_01.html [2]

https://www.cisco.com/c/en/us/td/docs/net_mgmt/smart_software_manager/one/2-2/user_guide/b_one_user_guide_22/b_one_user_guide_22_chapter_01.html

NEW QUESTION 49

What will the caller hear if Cisco Unified ICM sends back a label of 91919191?

- * MoH
- * Ringing
- * an error message
- * Audio

NEW QUESTION 50

What are two upgrades for Common Ground? (Choose two.)

- * updates IP address as appropriate
- * in-place upgrades exist on VMs
- * updates Hostname as appropriate
- * includes migration of windows registry
- * includes database migration

NEW QUESTION 51

Which service must be restarted after modifying the Java Keystore on the CVP servers?

- * Cisco CVP Call server
- * Cisco CVP VXML server
- * Client license service
- * Cisco CVP WebServicesManager

The WebServicesManager is responsible for managing the secure communication between the CVP servers and the clients, and it requires a valid Java Keystore to function properly. Restarting the service after making changes to the Keystore ensures that the changes take effect. The other services listed (Cisco CVP Call server, Cisco CVP VXML server, and Client license service) are not related to the Java Keystore and do not require restarting after making changes to it.

References: [1]

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cust_contact/contact_center/crs/express_8_5/configuration/guide/ccce85cfg/ccce85cfg_chapter_0101.html [2]

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cust_contact/contact_center/crs/express_8_5/configuration/guide/ccce85cfg/ccce85

NEW QUESTION 52

Which protocol is used between ICM Central Controller and IVR/CUCM PG?

- * OCTI
- * Device Management Protocol (DMP)
- * SIP

* ccagent

NEW QUESTION 53

Which CLI command manages the Java Keystore Certificate in Windows CCE servers?

- * PROCMON
- * OPENSLL
- * System CLI
- * Keytool

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